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informational content**

**Charlene Jaszewski**





**★ PREMIUM QUALITY**  
100% Hardwood Construction

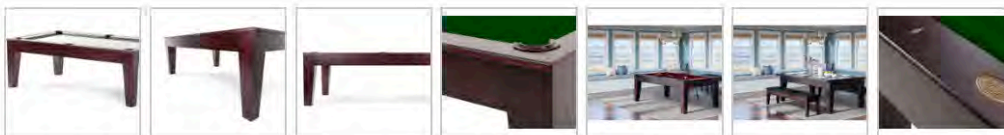
**FREE SHIPPING**  
All tables and furniture

**WHITE GLOVE INSTALL**  
Professional, personal service

SPECIAL HOLIDAY DEAL  
**SAVE \$300 EXTRA**  
USE CODE **HOLIDAYDEAL** AT CHECKOUT | EXPIRES 12/25/21

Pool Tables > 7 Foot Pool Tables >

**Spencer Marston Serotina Dining Pool table**



The tapered legs and clean lines of our Serotina convertible dining pool table will be a great match for modern styles in dining and game rooms. The satin dark cherry stain exudes a beautiful rich glow, and the double-diamond sights (inlaid with abalone and mother of pearl) bring a little sparkle. And with optional custom rail embroidery, you can truly define your new table as your own.

This table is built for a lifetime of billiards enjoyment, with quad-beam, 100% hardwood construction and a three-piece, one-inch slate table bed.

The matching dining top can be removed or replaced in a matter of seconds, and its four sections are aligned with dowels to ensure a precise and stable fit.

Note: Optional furniture shown for display purposes only.

**CUSTOMIZE YOUR TABLE**

**PRICE** (as configured)  
MSRP \$4,399.99 **\$3,399.99**

**CLOTH SELECTION:** [View Options](#)  
Dark Green

**STANDARD CLOTH**

**TEFLON COATED CLOTH**

**TABLE SIZE**

7ft

**EMBROIDERY COLOR** [View Options](#)

None

**ACCESSORY KIT** [View Options](#)

Deluxe Kit Included

**20% OFF MATCHING BENCH**

Discount Applied In Cart

**Add to Cart**

**★ PREMIUM QUALITY**  
100% Hardwood Construction

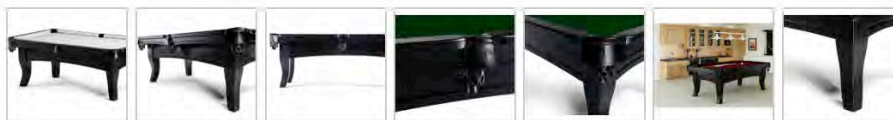
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Pool Tables > Traditional Pool Tables >

### Spencer Marston Manhattan Pool Table



If elegance and contemporary design are at the top of your priority list, the Spencer Marston Manhattan delivers. The black satin finish makes the mother of pearl sight inlays pop. From its gently curved apron, cabinet and tapered legs to its genuine leather embossed shield pockets, the Manhattan makes a refined statement in your game room.

With our customization options, you can truly define your new table as your own. By selecting pocket options, cloth type and color and custom embroidery, your table will be as unique as you!

All our tables are built with 100% hardwood, quad-beam construction throughout. Along with a three-piece one-inch slate bed, you're ensured exceptional game play at any level.

**CUSTOMIZE YOUR TABLE**

**PRICE (as configured)**  
MSRP \$3,999.99 **\$2,999.99**

**CLOTH SELECTION:** [View Options](#)  
Red

**STANDARD CLOTH**

**TEFLON COATED CLOTH**

**TABLE SIZE**  
8ft \$100.00

**POCKET STYLE** [View Options](#)  
Manhattan

**EMBROIDERY COLOR** [View Options](#)  
None

**ACCESSORY KIT** [View Options](#)  
Deluxe Kit Included

**Add to Cart**

**SAVE 20% ON FURNITURE**  
with pool table purchase  
[SHOP NOW](#)

**Specifications**

8' Table	99"l x 55"w x 32"h
9' Table	111"l x 61"w x 32"h





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#### CUSTOMIZE YOUR TABLE

PRICE (as configured)  
MSRP \$3,999.99 **\$2,999.99**

CLOTH SELECTION: [View Options](#)  
Red

STANDARD CLOTH

<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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TEFLON COATED CLOTH

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

TABLE SIZE  
8ft \$100.00

POCKET STYLE [View Options](#)  
Manhattan

EMBROIDERY COLOR [View Options](#)  
None

ACCESSORY KIT [View Options](#)  
Deluxe Kit Included

Add to Cart



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100% Hardwood Construction

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All tables and furniture

**WHITE GLOVE INSTALL**  
Professional, personal service

# OUR PROMISE

## About Pooltables.com

### Premium Customer Service

At Pooltables.com, we work hard to win your business, and we pride ourselves on providing exceptional customer service. Our company was founded by a billiards lover, and everyone in our company, in showrooms and customer service have a combined 100 years of experience in the billiards industry.

#### Assistance Before, During and After Your Purchase

Buying a pool table is exciting! However, there's a lot to think about, and we want to make sure all the details are covered. We'll make sure you're fully informed at every stage of the process, from the purchase to the confirmation, to the delivery.

- You can [contact our experienced staff](#) before your purchase with any questions about your pool table and gameroom needs.
- We'll contact you after you've placed the order to review your order and ensure you've gotten everything you needed in the order.
- You'll receive an email after your order giving you the contact information of your personal pooltables.com representative (who you can contact with any additional questions or concerns) and your local installer.
- After the installation, you'll be asked to confirm that the table was installed to your expectations.



*"The atmosphere of the store was awesome. We were really impressed with the customer service that we received"*

REGINA T., Houston, TX

[> Read more from our satisfied customers](#)



### Our Installer Network

You can buy the most expensive pool table in the world, but unless the table is installed properly and the slates leveled correctly, the table won't be playable. You need a professional installer to ensure optimum accuracy and precision—these skills aren't something you can learn from watching a few YouTube videos.

We maintain a nationwide network of over 250 qualified installers in 48 states. We're picky about who we hire: we grill them about their experience, methods and require references from previous companies and customers. Even after they're hired by us, installers are graded and re-graded as they perform jobs for us. In fact, after every installation, the customer (you) must sign off on their work so we know they've done the job right!

We hire professionals for their expertise, but soft skills are just as important. We want their punctuality, courtesy, and service with a

smile to be the lasting memory of our company.

When you purchase [White Glove Installation](#) for your pool table, you'll have the peace of mind that from shipment to delivery to installation, your table will be handled by professionals.



*"We ended up getting a top quality table for much less than we had planned on spending. The style of the table is beautiful."*

TRACY B., Philadelphia, PA

[> Read more from our satisfied customers](#)

### Partnerships

PoolTables.com is a member of The Billiard Congress of America (BCA), and our deep knowledge of their regulations and standards inform our choice of Spencer Marston, one of the most respected pool table manufacturers in the business.

Pooltables.com also partners with some of the nation's top designers and home builders to supply beautiful tables for rec rooms in their model homes and staged open house presentations.



*"When I placed my order online, Jonathan immediately called me to review the details. He was very knowledgeable and super helpful. Nice approach and upgraded my order without the typical sales tactics. Everything we tweaked on the order ended up making the pool table buying experience much more enjoyable. The quality of the products exceeded my expectations and I couldn't be happier. Just finished playing a few games with my 91 year old father and we had a blast."*

KJC GATOR, Atlanta, GA

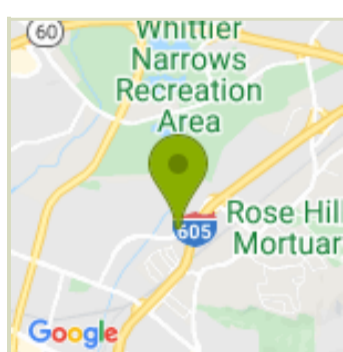
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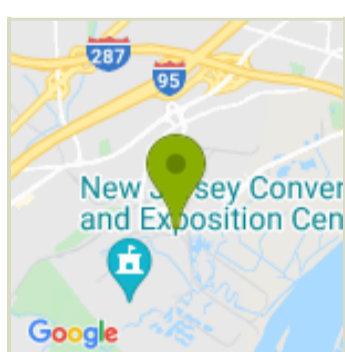
### Retail Showrooms

Pooltables.com is the only online billiards retailer with a national retail showroom presence. Our five showrooms and connected warehouses are fully stocked with all table models, furniture and accessories. We invite you to come in and see our products firsthand and compare them to our local competitors. The fact that we've sold 30,000 tables proves our level of service and value of our products.

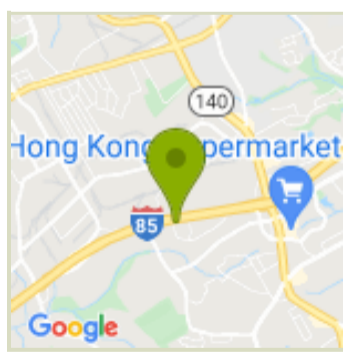
Our brick-and-mortar presence provides peace of mind to customers who purchase directly through our website and ensures we'll be around to assist you long after your purchase.



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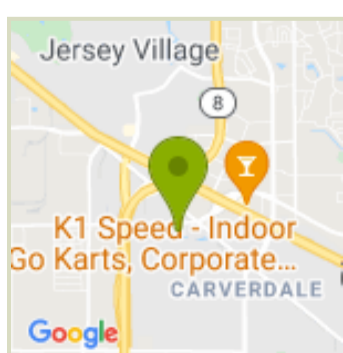
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Atlanta, Georgia  
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Mon & Wed 10am-6pm  
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Fri & Sat 10am-6pm  
6528 Dawson Blvd.  
Norcross, GA 30093  
P 770-452-0987



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Tue Wed 9am - 7pm  
Saturday 11am - 5pm  
13010 NE David Circle, Suite D  
Portland, OR 97230  
P 503-334-1569



Houston, Texas  
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Monday & Thur 10am - 7pm  
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What size pool table is right for your space?

Check out our [recommendations on pool table room size](#) for tips.



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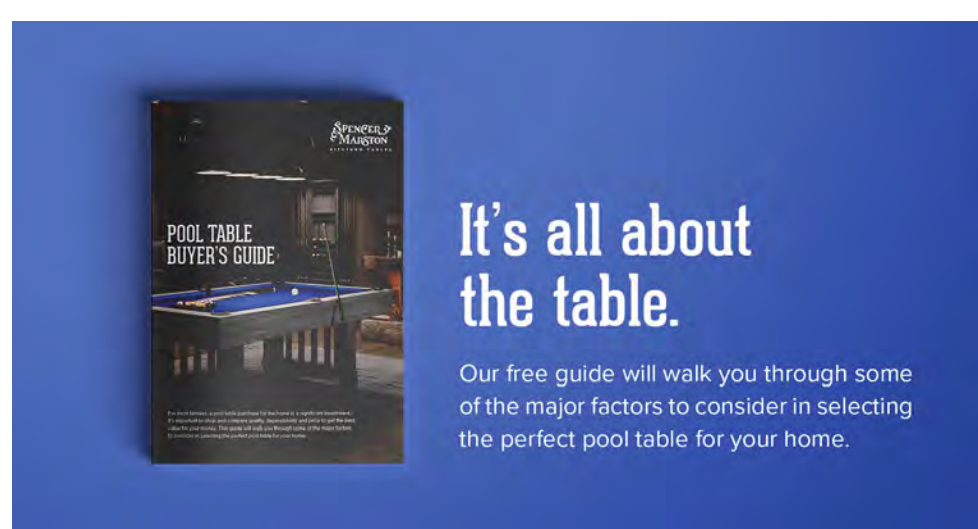
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# GAME ROOM

## How to Buy a Pool Table for Your Game Room



It's important that you choose the right table size for your room size and the age and skill level of the players for maximum enjoyment!

- [What Table Size is Right for My Room?](#)
- [Questions to Ask When Buying a Table](#)
- [Download the Pool Table Buyer's Guide](#)

*Don't have a game room? Consider a dining room conversion pool table!*



### All About Cloth

The right pool table cloth is integral to both the playability of the table and the decor of your game room.

- [How to Choose Pool Table Cloth](#)
- [Pooltables.com Cloth Options](#)



*Don't underestimate the importance of your cloth selection, it affects performance. If you want to play better, your cloth has to be better.*



### Lighting

Lighting your pool table is the second most important purchase after the pool table. There must be enough bright light over the table to see the entire playing surface without shadows. If the room is too dark, the players eyes might get tired as well.

- [Choosing and hanging the right lighting](#)

*Ambient room light isn't sufficient to light a pool table. You'll see your own shadow on the table.*

### Game Room Furniture

When you set up your living room, you don't just put in a couch and call it a day. Your game room deserves the same attention! Your family and friends need a place to sit between shots, or just watch the fun. Game room furniture you can add includes chairs, tables, benches and cue racks. One of our most popular items is the [Spencer Marston Deluxe spectator chair](#) with the built-in storage drawer.

It also comes in a set with a matching table, the [Spencer Marston Pub Deluxe Plus](#).

Spencer Marston furniture and accessories are offered in stain colors that match table models. If you're undecided on your color palette, [contact us](#) to request wood stain samples.



**SAVE 20% ON FURNITURE** with pool table purchase



### Accessories

Accessories come in many shapes and sizes: they include [ball sets](#), cues and [chalk](#), table maintenance items and storage options (benches).

We have many options for game room accessory storage, depending on your available space and room configuration. If your space is limited, consider rack packs that match our pool tables in style and stain color. Rack packs include upgraded ball sets and cues, and provide handy storage for all your game room accessories.

Check out a [corner rack pack](#) or a [wall rack pack](#).

#### Pool Table Cover

A [pool table cover](#) will protect your investment. UV rays from direct sunlight will quickly fade the cloth on your table. A table cover will also protect the surface from dust, food or spills, or other mishaps. Do you have pets? Just like their hair gets on everything else in your house, it will get on the pool table, and will affect play. And do you really want your dog or cat to be able to jump on the table and potentially rip the cloth with their claws?

#### Billiard Balls

If you're just shooting around with family and friends for fun, our basic pool ball sets will be just fine. But if you are serious about your billiards game, we recommend upgrading to billiard balls made of phenolic resin. We carry two sets: the [Aramith Premium Ball Set](#), and the [Brunswick Centennial Ball Set](#).

What size pool table is right for your space?

Check out our [recommendations on pool table room size](#) for tips.



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All tables and furniture

**WHITE GLOVE INSTALL**  
Professional, personal service



## Pool Table Cloth Options



### Championship Saturn, Our Standard Cloth

Standard cloth is included with any table we sell and is intended for recreational play. The cloth is susceptible to spills and stains. Since pilling will occur over time, standard cloth will need occasional brushing to remove the fuzz/loose fibers.



### Worried About Spills and Stains? Get Championship Invitational With Teflon™ Cloth

The next step up is cloth that is soaked in Teflon™ solution (vs. just sprayed on top) that makes it resistant to spills and stains. If a spill does occur, the liquid beads up, so it's much easier to clean up.

This cloth also needs regular brushing to remove fuzz/loose fibers.



### Want the Cloth Professionals Use for Fast, Accurate Play? Upgrade to Simonis 860 Cloth

If you've watched professional tournaments or played in high-end pool rooms, you've seen or played on Simonis 860—the finest billiards cloth you can buy. The tightly woven, no-nap, high-thread-count cloth doesn't pill, fuzz or shed fibers, which ensures consistent ball spin and straight ball rolls for faster and truer play. If you're an intermediate to advanced player, this is the cloth for you—it plays fast!

Simonis cloth's tight weave naturally repels liquid spills and stains and prevents penetration of dirt and chalk.

**To upgrade to Simonis cloth**, select a free standard cloth when you configure your table. When we call to confirm your order, let us know you'd like to upgrade, and we'll discuss color options and pricing.

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## Questions to Ask When Buying a Pool Table

Buying a pool table is a big investment, and there are several questions you need to ask to ensure you get the right table that will both fit your space and best match the people who will be playing on it.

### How Much Space Do You Have?

It's important you fit the table to the room size, and not try to get the room to accommodate the table size you've decided upon. Read our [Recommendations for Pool Table Room Size](#).

### Who Will Be Playing on the Table?

The people playing on the table will influence the size you should get.

- The whole family: A 7- or 8-foot table is the best choice. If you have the space, get an 8-foot table.
- Children and friends: Get a 7-foot table. A smaller table is easier to play on for smaller people. On a smaller table, the shooting distance is shorter, and it's easier to get shots into pockets. Also consider getting shorter cues for the kids (48" or 52").
- Adults: Get an 8- or 9- foot table. Keep in mind that a 9-foot table can be more challenging to play on (but that can be a good thing!)

### What's the Skill Level of the Players?

- Beginners and casual players: Lean towards smaller tables to achieve more success and enjoyment. You don't have to make shots to have fun, but on smaller tables, the ratio of pocket size to table size is bigger, and it's easier to make shots!
- Competitive experienced players: Get the largest table your space can accommodate. On bigger tables, pocket openings look, feel and seem smaller, even though they're the same size, providing more of a challenge to competitive or advanced players.

### Which Room Will the Table Be Placed In?

Will the room the pool table be placed in be used for other activities?

- Room will be used primarily for pool: Get the table that best fits the room size. Keep in mind the guides for room size are the *minimum* recommended sizes.
- A family room with plenty of space: Consider the skill level of the players to select the size. To add more family fun, get a [table tennis top](#) (for 7- and 8-foot tables)!
- The table will be used sparingly, located in a large game room or man cave (this is pretty common): Select a table that will easily fit the space available. Keep in mind that selecting a 9-foot table just because you have the space may not be the best choice. Typical players have more success and enjoyment on an 8-foot table.
- If you don't have a separate game room but do have a good-sized dining room, consider a [dining room conversion pool table](#)
- Do you have a good-sized deck or patio? Consider an [outdoor pool table](#). This table comes with a dining top that converts to a table tennis top for even more game fun!

Regardless of which room you place the pool table in, it's ideal to let the table be the focus of the game play area. Don't have any other large pieces of furniture close by (like a sofa) that players will have to maneuver around. Keep the surrounding area clear of other clutter, like small plants or floor lamps that could get in the way of play.

### Do You Have to Work Around Load-Bearing Supports?

If you have a load-bearing support pole/column in your room, the ideal table placement is to have the supports at the side of the table. If you have to locate it at an end, it is best to situate the table so that the pole is at the break end (vs. the foot or rack end) of your table.

### Protect Your Table!

Regardless of what table size you decide to get, you should get a [table cover](#) to protect your investment from spills, people and pet hair or other mishaps.

What size pool table is right for your space?

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# TABLE SIZE

## What Table Size is Right for My Room?

We offer three sizes of pool tables so you can best customize your table to your space.

### How Much Space Do You Have?

You might think "bigger is better," but it's better to have a bigger room with a smaller table, than a smaller room with a bigger table that cramps your playing style. When in doubt, opt for a smaller table.

The playing surface dimensions of 7 foot tables are 39" by 78". 8 foot tables 44" by 88". 9 foot tables 50" x 100". These dimensions are measuring from tip to tip of the gum rubber cushions.

The chart below gives you an idea of the *minimum* area required for each size table. Keep in mind that you need room for the table AND room for the cue length during play. If your desired table size doesn't quite fit, you can always play with shorter cues. We've provided specs for different cue lengths.

Table Size	Room Size Required (with 58" Cues)	Room Size Required (with 52" Cues)	Room Size Required (with 48" Cues)
<b>7-Foot Table</b> 3' 5" x 7' <a href="#">See 7-foot tables</a>	13' 6" x 16' 8"	13' x 16' 2"	12' 8" x 15' 10"
<b>8-Foot Table</b> 4' x 8' <a href="#">See 8-foot tables</a>	13' 11" x 17' 4"	13' 5" x 16' 10"	13' 1" x 16' 6"
<b>9-Foot Table</b> 4' 5" x 9' <a href="#">See 9-foot tables</a>	14' 6" x 18' 4"	14' x 17' 10"	13' 8" x 17' 6"



\* indicates required

Email Address \*

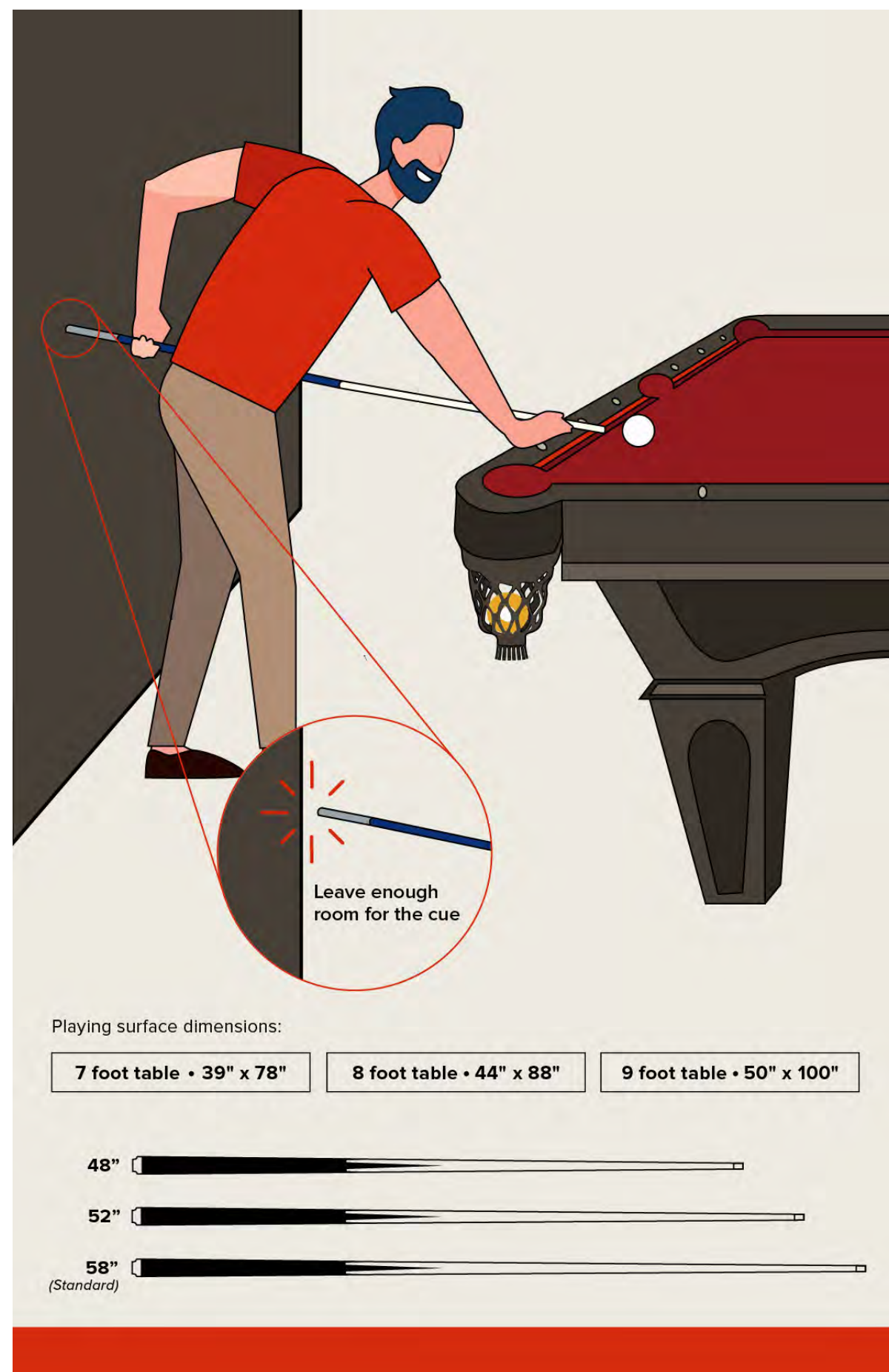
First Name \*

Last Name \*

Get the Guide



## Leave Enough Room for the Cue!



## Don't Forget the Accessories

You'll want some accessories to complement your new table and to provide attractive storage for spare cues and balls. We offer both [free standing](#) and [wall-mounted racks](#), in addition to scorekeepers and scorer rack combinations.

## Look Forward to Fun!

Whether shooting around on your own, with the family, or hosting a night of pool with your friends, your new pool table will provide hours of fun for years to come.

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Our tables, made with care by the craftsmen at Spencer Marston, are built better so you can play better—their standards exceed Billiard Congress of America (BCA) Tournament specifications. Treat yourself to an extraordinary recreational experience.



## Premium Quality Pool Tables

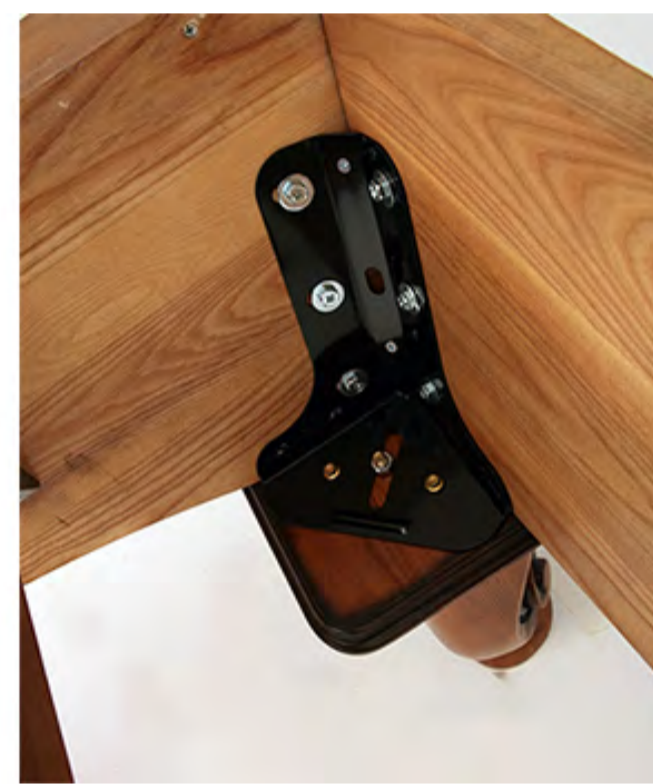
### Built Better to Play Better

All of our tables are built to tournament specifications, featuring 1-inch, 3-piece slate construction for the most accurate play. Each table is constructed from 100% solid hardwood. Support beams stabilize each table and ensure a solid, level playing surface.

#### Frame Construction

While other manufacturers cut corners with fiber or particle board in their frames, Spencer Marston tables use only high-quality hardwood for support beams. Speaking of beams, only the highest quality tables feature beams running the length of the frame, versus only crossbeams. The max-support dual beam construction includes two center beams to stabilize the frame and provide additional slate-leveling contact points.

Finally, each leg is attached to the table frame by threaded aluminum inserts, providing durable, precision assembly.

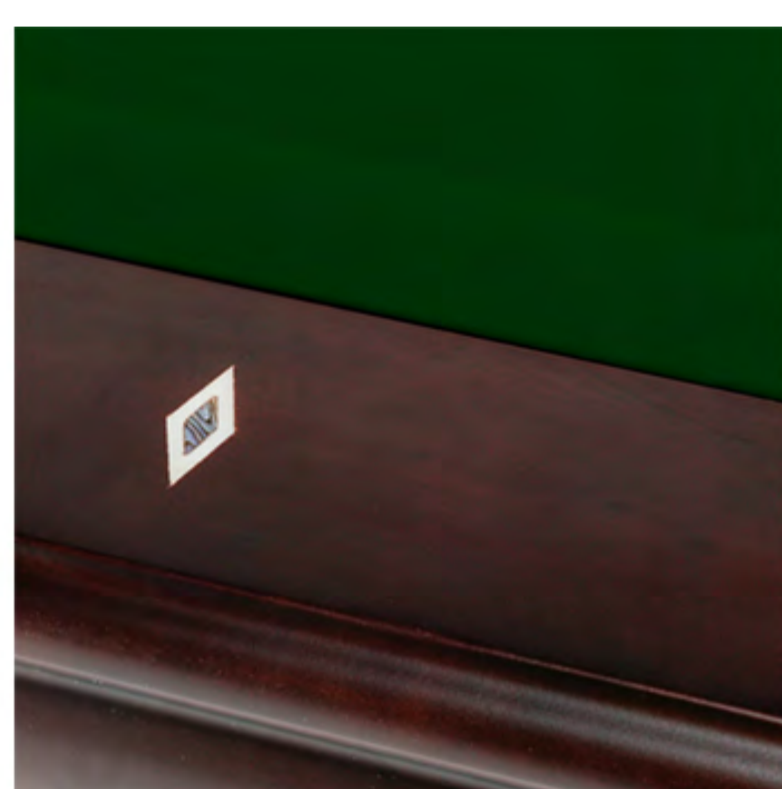


#### Rail Construction

The cushions are the most critical aspect of the rail system. Naturally, Spencer Marston wouldn't settle for anything less than cushions that meet or exceed regulation specifications set forth by the Billiard Congress of America for tournament-grade cushions, with a consistent nose height to maintain optimum performance and consistency in play.

The sub-rail (or rail liner) is invisible once the table is assembled. It's what the rubber is attached to and it's the part of the rail that comes in contact with the slate and allows the rails to be fastened to the slate. All our sub-rails are made of solid hardwood and have aluminum inserts at three locations in every rail, which allow for maximum torque on the connecting bolts, making the rails as tight as possible.

The rail caps on our tables are made of solid hardwood to enhance the furniture appeal of your table, and to stand up to potential abuse from cue scrapes. Each rail has three coats of high-density polyurethane for maximum protection and sheen. The benefit of solid wood is that it can be refinished if damage does occur over time.



#### Slate Construction

All our tables have 1" thick, three-piece slate. The Billiard Congress of America (BCA) requires that the slate on tournament tables be 1" thick, and all our tables have this 1" thick slate in three pieces. It will provide the truest and most accurate play, and is diamond-honed to within +/- .3mm.

A three-piece slate offers the best performance. With three matched pieces of slate, each can be leveled individually to achieve a perfect level.

Framed slate has an MDF liner attached directly to the bottom of each piece of slate. MDF provides a solid, secure location for stapling cloth, quiets the table and will not split or crack, which allows the table to be moved and reassembled repeatedly without damage.

#### Limited Lifetime Warranty

Each table is backed by a [limited lifetime warranty](#). Spencer Marston quality and construction makes this possible.

What size pool table is right for your space?

Check out our [recommendations on pool table room size](#) for tips.



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## How to Install a Pool Table

The accuracy and playability of your new table absolutely depends on proper installation and slate leveling, and that's not something you can learn watching a few YouTube videos. You can buy the most expensive pool table in the world, but if the slates aren't leveled properly, your table won't be playable.

**If you are not an experienced pool table installer, we highly recommend purchasing White Glove Installation services.**

### White Glove Installation

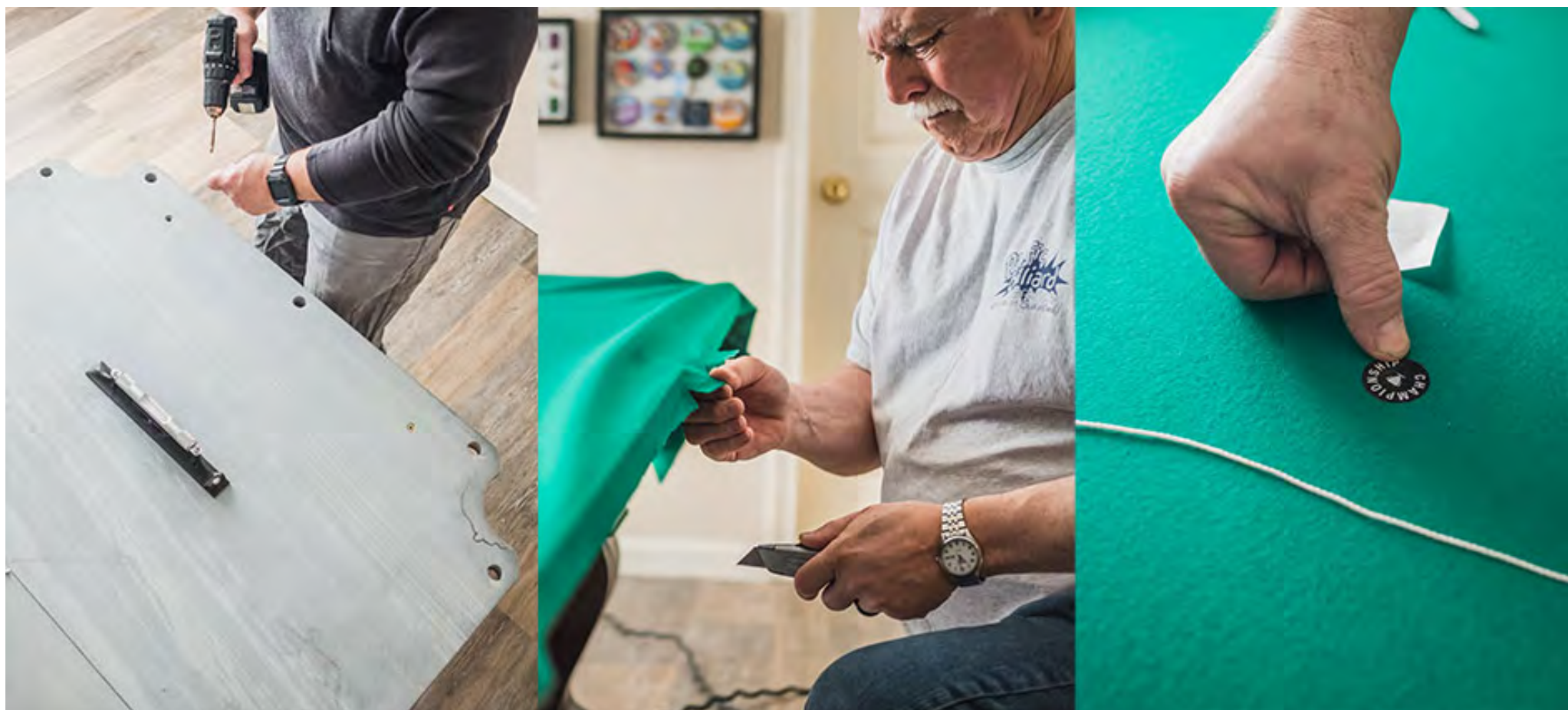
White Glove Installation offers you our highest level of service and convenience and gives you peace of mind that from shipment to delivery to installation, your table will be handled by professionals.

With White Glove Installation:

- All pool table boxes and crates are shipped directly to the local certified billiard table installer.
- The installer will inspect the pool table to ensure there was no damage in transit.
- The installer will contact you to arrange a delivery and installation date and time.
- The local installer delivers and professionally installs the table in one visit.
- Care and maintenance instructions are provided.

You need to be present during installation to ensure exact placement of the table. You will have packaging to discard or recycle after the installation is completed.

Before the installer leaves, you'll need to inspect the table and confirm that it has has been installed to your satisfaction.



### Our Installer Network

We maintain a nationwide network of over 250 qualified installers in 48 states for White Glove Installation. We're picky about who we hire: we grill them about their experience, methods and require references from previous companies and customers. Even after they're hired by us, installers are graded and re-graded as they perform jobs for us. In fact, after every installation, the customer (you) must sign off on their work so we know they've done the job right!

We hire professionals for their expertise, but soft skills are just as important. We want their punctuality, courtesy, and service with a smile to be the lasting memory of our company.



### White Glove Installation Cost: \$399.99 (for most locations)

Choose the **White Glove Installation** option from the pop-up that appears after you add your table to the cart.

NOTE: There are a few possible exceptions where an installation surcharge may apply, such as installs in remote locations, islands or high-density metro areas, unusual or limited setup needs or stairs. If you suspect your situation might be challenging, call us first to get an installation quote.



## No Installation/Shipping Only--Free

Table ships to your desired location via freight carrier. You are responsible for checking the pool table components for damage, unloading them from the truck, and arranging professional installation.

Each box weighs up to 250 lbs, so you will need several strong helpers at the time of delivery.

NOTE: Unless you are a certified pool table installer, we highly recommend choosing White Glove Installation. If you or your chosen installer damage the table or assemble the table incorrectly, the [Spencer Marston Warranty](#) will be voided, and it will likely be very expensive to hire a professional to correct the mistake.

### What size pool table is right for your space?

Check out our [recommendations on pool table room size](#) for tips.



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100% Hardwood Construction

**FREE SHIPPING**

All tables and furniture

**WHITE GLOVE INSTALL**

Professional, personal service



## INSTALLATION OPTIONS

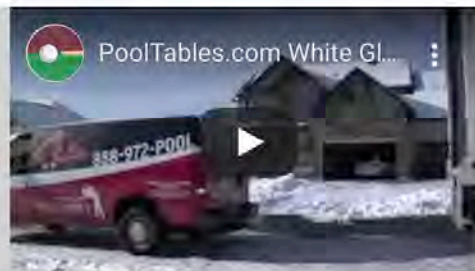
### White Glove Installation - \$399

White Glove Installation offers you our highest level of service and convenience and gives you peace of mind that from shipment to delivery to installation, your table will be handled by professionals.

We'll arrange for the pool table to be delivered to one of our approved installers in your area. After they've received the pool table and have inspected it to ensure nothing has been damaged in transit, they'll contact you to arrange a delivery and installation date and time. You just need to be present for the installation and our experienced installer will handle the rest. You'll be enjoying your new pool table the same day!

[INSTALL IT FOR ME](#)

Watch our White Glove Installation Video



### No Installation / Shipping Only - Included

With this option, freight arrives at your curb. You are responsible for unloading the pool table components from the truck (up to 1000 lbs), checking them for visible damage and arranging professional installation.

**NOTE:** Unless you are or know a professional pool table installer, we highly recommend choosing White Glove Installation

*By selecting this option, I acknowledge that:*

- My location has curbside access for a 40' tractor/trailer (or I'll arrange to pick up the table components at a nearby freight depot).
- I am responsible for unloading the pool table components from the truck (which will require at least two people) and checking them for visible damage.
- If I or my qualified installer damage the table or assemble the table incorrectly, the Spencer Marson Warranty will be voided.

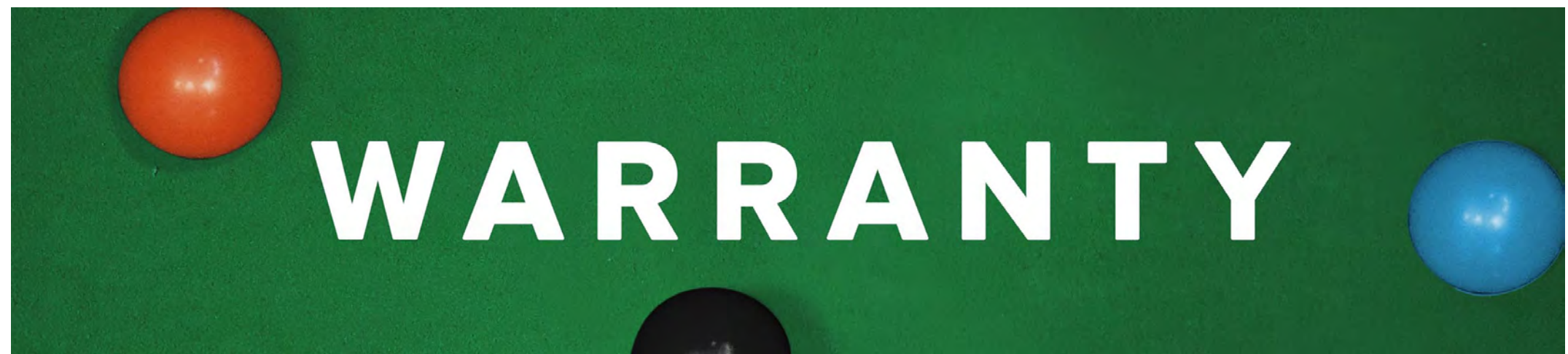
[I DON'T NEED INSTALLATION](#)**999.99**[View Options](#)[View Options](#)[View Options](#)[View Options](#)

#### Specifications

8' Table	99"l x 55"w x 32"h
7' Table	89"l x 50"w x 32"h
Slate	3-piece, 1" thick

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& MARSTON**[Show All Products From Spencer Marston](#)





This page contains Warranty information for Spencer Marston pool tables, game tables and furniture.

[Spencer Marston Pool Table Limited Lifetime Warranty](#)

[Spencer Marston Game Table and Furniture Limited Warranty](#)

## Spencer Marston Pool Table Limited Lifetime Warranty

### Who Is Covered?

This Warranty applies to only the original Owner of the pool table from the original purchase date and is non-transferable.

The "original Owner" for the purposes of this Warranty is the first purchaser of the pool table from Spencer Marston or a Spencer Marston authorized retailer.

If the original Owner sells or otherwise relinquishes ownership of the pool table to another party, the Warranty terminates and the subsequent owner accepts the product "as is."

### What is Covered?

This Warranty covers defects in materials and workmanship.

### How Long Does The Coverage Last?

Limited Lifetime Warranty coverage lasts for the duration of ownership of the pool table by the original Owner.

The duration of any implied warranties shall not exceed the duration of warranties provided herein.

Repaired pool tables are subject to the same Warranty as the original table. For example, if your table is repaired after a year, the Warranty term of the repaired table begins from the date of purchase.

### What Will Spencer Marston Do?

**For up to two years from the date of purchase of the pool table**, Spencer Marston will pay for:

- The cost of replacement components or materials
- The labor the repair/replace defective components or materials
- And, if Spencer Marston elects to complete warranty service at a location other than the place of installation, the cost of shipping to Spencer Marston.

#### After two years from date of purchase

At any time after two years after date of original purchase of the pool table, Spencer Marston will pay for only the costs of replacement components or materials. The Owner will be responsible for labor and shipping costs, if any.

### This Warranty Doesn't Cover

- Products sold or otherwise relinquished by the original owner
- Pool tables used in an institutional or commercial setting
- Damage due to normal wear and tear, fire, flood or any other natural event or calamity
- Cloth, rubber, or pockets
- Table leveling
- Damage resulting from negligence or abuse
- Any defects or damages arising from the installation or other services provided by an unauthorized installer.

### This Warranty Will be Voided if:

- The Owner fails to provide a proper environment for the pool table
- The pool table is not installed by a Spencer Marston authorized installer
- An installer performs maintenance or repairs improperly or incorrectly
- The Owner fails to follow the care and maintenance instructions provided

### Requesting Warranty Service

Submit any claims to [customerservice@spencermarston.com](mailto:customerservice@spencermarston.com). In your claim, please include:

- A brief explanation of the issue
- Photos that clearly show any issue(s)
- Retailer's name, order number and purchase date

Our Warranty Review Department will review your case and respond promptly. If a claim is deemed valid, we will replace or repair (at our discretion), any or all of the components involved in the claim.

If you are the original owner of the Spencer Marston product(s), and received installation via a PoolTables.com authorized installer, your order and contact information are kept on record for verification purposes by PoolTables.com.

### Does This Warranty Cover Consequential or Incidental Damages?

No. PoolTables.com and Spencer Marston will not be liable for direct, consequential, incidental or special damages (including without limitation loss of business or profits or economic loss) or for punitive, statutory, or exemplary damages, resulting from or in any manner relating to the table, the use of the table, or any breach by Spencer Marston of this warranty. The sole and exclusive remedy of the Owner will be the repair, correction or replacement, at Spencer Marston's sole option, of the defective component of the table pursuant to this Warranty.

### How Does State Law Apply?

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## Spencer Marston Limited Warranty for Game Tables and Furniture

### Who Is Covered?

This warranty applies to only the original Owner of the game table or furniture from the original purchase date and is non-transferable.

The "original Owner" for the purposes of this Warranty is the first purchaser of the game table or furniture from Spencer Marston or a Spencer Marston authorized retailer.

If the original Owner sells or otherwise relinquishes ownership of the game table or furniture to another party, the Warranty terminates and the subsequent Owner accepts the product "as is."

### What is Covered?

This Warranty covers defects in materials and workmanship.

### How Long Does The Coverage Last?

Limited Warranty coverage lasts for up to two years after the original date of purchase of the game table or furniture for the original Owner.

The duration of any implied warranties shall not exceed the duration of warranties provided herein.

NOTE: Repaired game tables or furniture are subject to the same Warranty as the original game table or furniture. For example, if your game table is repaired after a year, the warranty term of the repaired game table begins from the original date of purchase.

### What Will Spencer Marston Do?

For up to one year from the date of purchase of the game table or chair, Spencer Marston will pay for:

- The cost of replacement components or materials
- The labor the repair/replace defective components or materials
- And, if Spencer Marston elects to complete Warranty service at a location other than the place of installation, the cost of shipping to Spencer Marston.

For the period between one and two years after purchase of the game table or chair, Spencer Marston will pay for only the costs of replacement components or materials. The Owner will be responsible for labor and shipping costs, if any.

### This Warranty Doesn't Cover

- Products sold or otherwise relinquished by the original owner
- Game tables or furniture used in an institutional or commercial setting
- Damage due to normal wear and tear, fire, flood or any other natural event or calamity
- Damage resulting from negligence or abuse

### This Warranty Will be Voided if:

- The Owner fails to provide a proper environment for the game table or furniture
- The Owner fails to follow the care and maintenance instructions provided

### Requesting Warranty Service

Submit any claims to [customerservice@spencermarston.com](mailto:customerservice@spencermarston.com). In your claim, please include:

- A brief explanation of the issue
- Photos that clearly show any issue(s)
- Retailer's name, order number and purchase date

Our Warranty Review Department will review your case and respond promptly. If a claim is deemed valid, we will replace or repair (at our discretion), any or all of the components involved in the claim.

If you are the original owner of the Spencer Marston product(s), your order and contact information are kept on record for verification purposes by PoolTables.com.

### Does This Warranty Cover Consequential or Incidental Damages?

No. PoolTables.com and Spencer Marston will not be liable for direct, consequential, incidental or special damages (including without limitation loss of business or profits or economic loss) or for punitive, statutory, or exemplary damages, resulting from or in any manner relating to the table, the use of the table, or any breach by Spencer Marston of this warranty. The sole and exclusive remedy of the Owner will be the repair, correction or replacement, at Spencer Marston's sole option, of the defective component of the table pursuant to this warranty.

### How Does State Law Apply?

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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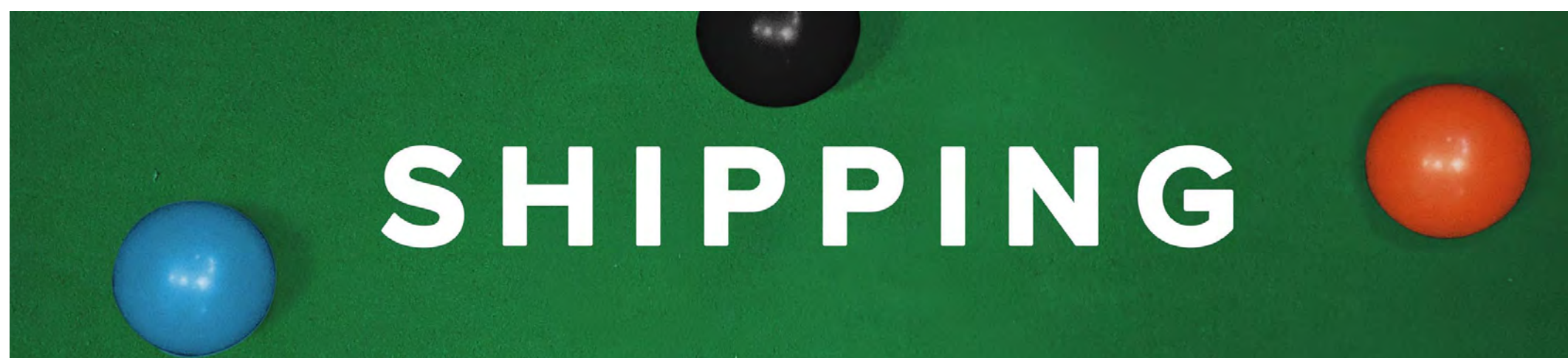
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## Pool Table Shipping Policies

Shipping is Included in the pool table price for most continental U.S. locations. There might be an additional shipping charge for shipments to remote areas, islands or high-density metro areas that a semi-tractor trailer cannot access. Furniture purchased and shipping with a pool table is also shipped free of charge.

At our discretion, we may ship through any major moving companies.

NOTE: Installation is not included. If you are not an experienced pool table installer, we recommend [White Glove Installation](#).

## Tracking Your Order

PoolTables.com offers the fastest fulfillment time in the business—we are able to ship out most pool tables and accessories within five days of ordering. Our pool tables are packaged and handled with the utmost care.

Once your pool table order has been processed and the table leaves the warehouse, we'll send you an email with tracking and delivery information.

Please read that email as it will contain important delivery information as well.

## Taking Delivery with White Glove Installation

If you've chosen [White Glove Installation](#), this part is easy. We'll arrange for the pool table to be delivered to one of our approved installers in your area. After they've received the pool table and have inspected it to ensure nothing has been damaged in transit, they will contact you to arrange a delivery and installation date and time. You just need to be present for the installation and our experienced installer will handle the rest.

## Taking Delivery with No Installation

1. The pool table will be delivered to your home in a semi-tractor trailer. Your home must have curbside access for a tractor/trailer that is 14' tall and up to 40' in length.
2. You will be contacted by the shipper the day before delivery is to take place to establish a delivery time.
3. When the truck arrives, you are responsible for removing the pool table from the truck located curbside. You will need at least two adults as the table components weigh 1000 pounds with three heavy slates.

NOTE: If your home is not accessible by a truck of this size, you can arrange to pick up your pool table at a freight depot in your area. The table will fit in a full-size pickup truck. [Please notify us](#) if alternate delivery is needed.

## Checking the Pool Table for Damage

After unloading the pool table components from the truck, you MUST check the boxes and crates for visible damage and sign the Bill of Lading (BOL).

### If Everything Looks Good

If everything looks good, sign the Bill of Lading (BOL) that the pool table is FREE AND CLEAR OF DAMAGE. You are stating that you received your pool table in good condition.

### If the Pool Table is Damaged

If the pool table is damaged in any way:

1. Accept the shipment but sign the Bill of Lading (BOL) as DAMAGED.
2. [Contact us immediately](#).
3. Put everything in a safe area, and don't throw anything away, including boxes or crates.
4. Take pictures of the damage (damaged boxes/crates, or damaged products).
5. Submit the following to us within 24 hours:
  - A copy of the signed BOL (can take a picture with your phone)
  - Photos of packaging and damaged product(s)
  - Description of the damage

We'll replace and expedite shipping of any and all damaged parts as soon as the documentation of damage is received.

P.S. Please don't be scared by all of this. Damage occurs in less than 1% of shipments. But if anything does happen, don't worry—we'll take care of it!

## If You Refuse an Order

If you refuse the delivery at your home, you will be responsible for:

- outgoing and return shipping
- a 15% restocking fee
- any installer handling fees (if you chose the White Glove Installation option).

## Related Articles

- [Returns and Exchanges](#)
- [Privacy and Legal](#)

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